

What is Telehealth?



Telehealth is a simple and affordable way to bring residents of skilled nursing facilities and assisted living facilities access to mental health care providers via televideo.

We utilize state-of-the-art technology to help streamline diagnostic evaluations and design custom treatment plans personalized to each resident's needs - our telehealth services require a simple internet connection and web camera.

Residents are able to virtually meet face-to-face with a provider to receive the same level of care they would in an office setting – all without having to leave their facility. The process is streamlined, HIPAA compliant, and easy for administrators and direct care credentialed clinicians to learn. As your partner, MediTelecare provides a range of support options to assist staff and residents with the tools and technology needed to more effectively provide care.



The Telehealth Difference

- Our technology seamlessly improves the delivery and continuity of care, especially in rural settings where residents are unable to visit a provider in-person due to limitations.
- In many cases, MediTelecare can start seeing residents virtually in under 60 days.
- Telehealth care is just as effective as in-person appointments and can help improve facility efficiency.
- We support your staff in managing your telehealth care plans, including support through clinical teams and clinical facilitators.
- The Centers for Medicare and Medicaid Services (CMS) provide third-party reimbursement for qualified telehealth services. We bill your residents' insurance companies directly, so there are no added costs to your facility.

